

FAULTY RETURNS INFORMATION

Need Help?
 Visit our website –
<https://www.magrigg.co.uk/about-us/returns/>



Or
 Contact one of the team on 01726 65751 or
 email returns@magrigg.co.uk

Date Of Purchase	Order Number
Customer Name	Contact Number

- ✓ Please complete the form fully with your details and ensure it is included in your parcel in order for us to process your replacement. **RETURNED ITEMS MUST BE RETURNED WITHIN THE MANUFACTURER’S WARRANTY.**
- ✓ Please pack your return in appropriate packaging – **IF YOU ARE RETURNING FOOTWEAR WE KINDLY ASK FOR YOU TO WASH THE SHOES/BOOTS OFF BEFORE RETURNING THEM TO US AS WE CANNOT ACCEPT THEM IF THEY ARE SOILED DUE TO CROSS CONTAMINATION.**
- ✓ Please make a note on the returns form to state whether you would like a refund or a replacement.
- ✓ Head to <http://www.royalmail.com/track-my-return/create/1729> to create your freepost returns label. This link will guide you through the returns procedure.

SKU (PRODUCT CODE)	PRODUCT NAME & SIZE	REPLACEMENT / REFUND – Please specify	FAULTY ITEM – PLEASE EXPLAIN IN DETAIL THE FAULT BELOW

Failure to complete this form correctly may result in delays in processing your return.